Morgan Ellis

Chief Executive Officer

Denver, Colorado, United States • morgan.ellis@example.com

Summary

CEO of a 140-person industrial maintenance business serving regional manufacturers. Leads five functional heads and reports to the board. Prior COO and service-management experience supports decisions on service capacity, customer contracts and capital investment.

Experience

Chief Executive Officer, Example Alderforge Services

Apr 2021 - Present

- Lead a 140-person regional services business through five functional heads, reporting to the board.
- Redirected planned workshop expansion toward a mobile maintenance service after reviewing customer demand, technician capacity and contract margins; secured board approval for a staged pilot.
- Introduced quarterly strategy reviews comparing service-line margin, contracted workload and available technician capacity before approving hiring or equipment requests.
- Worked with operations and finance leaders to reduce overdue customer projects from 22 to nine over two quarters.

Chief Operating Officer, Example Alderforge Services

Jun 2017 - Mar 2021

- Coordinated service delivery across three locations and a 90-person operations workforce.
- Established shared capacity reporting so sales commitments reflected delivery constraints.
- Developed succession plans for site leadership with the people team.

Regional Service Manager, Example Alderforge Services

Jul 2012 - May 2017

Denver, Colorado, United States

- Managed service scheduling across two locations and reviewed capacity with site leads.
- Prepared operating plans and investment requests for the executive team.

Education

MBA, General Management

2010 - 2012

Example Summit Business School

BS, Industrial Engineering

2003 - 2007

Example Rivermark College

Skills

Leadership: Business strategy, Leadership development, Board reporting, Operating reviews

Commercial: Resource allocation, Service portfolio planning, Customer priorities

Execution: Cross-functional decisions, Capacity planning, Performance definitions

Fictional sample from ResumeGuru. Names, employers and achievements are illustrative.
www.resumeguru.ai/resume-samples/chief-executive-officer-resume-sample